

JDA Intactix Application Support on Windows Platforms

With Windows 2000 now in the market, and with the launch of Microsoft's new Windows XP operating system, and JDA's release of pro/space, pro/floor, pro/sortment EIA, pro/fusion, and auto/pilot, it's time to provide a customer update on JDA platform support of Intactix products for Windows. This information is offered to assist you in planning your future IT direction.

Windows ME and Windows XP Home edition

Microsoft is positioning Windows ME (Millennium Edition) and Windows XP Home editions as their "home computing platform". Similarly, they are positioning the Windows 2000 and Windows XP Professional family of operating systems as most appropriate for "business computing". This dual path has never been firmer. A review of Microsoft's product pages may be useful to you: <http://www.microsoft.com/windows/default.asp>

It has been and continues to be our position that JDA's Intactix product line are built, tested, certified, and supported on Microsoft's "business computing" platforms. Therefore, at present, we have chosen to take a "wait and see" stance as we observe what the business community does with the Windows ME and Windows XP Home edition platforms. For now, **none of JDA's Intactix application components are currently being tested, certified, or supported on Windows ME or Windows XP Home edition.**

Windows 2000

Microsoft's Windows 2000 operating system has establishing itself in the market, and Microsoft's Windows XP Professional operating system is now establishing itself in the market. We have invested in additional hardware for Intactix product development and support, with the express purpose of adding support for this important new platform, while not forsaking the existing platforms (Win98, and NT 4) upon which the majority of JDA sites continue to depend.

NOTE: XP Professional has only been tested as a 32-bit platform. Future testing of the XP 64-Bit Edition will be forthcoming.

The Intactix suite of end-user applications (as well as our Client/Server Application) is listed below with their current support level(s).

32-bit applications These applications are fully supported	WinNT 4.0	Win 2000	Win XP Pro
Pro/space version 1.0+	√	√	√ (v2.5.7+)
Pro/floor version 1.0+	√	√	√ (v2.0.16+)
Pro/sortment EIA 1.0+	√	√	√ (v1.5+)
Pro/fusion	√	√	√ (v2003.1+)

Auto/Pilot 32-bit version 2.5.23+	√	√	√ (v3.0.10+)
16-bit applications These applications are supported to the extent allowed by 16-bit applications on a 32-bit platform			
InterCept version 8.2+	√	√	√
InterCept Viewer version 8.2+	√	√	√
InterPrint version 8.2+	√	√	√
InterShape version 8.01+	√	√	√
InterRange version 4.5+	√	√	
InterSection 6.05+	√	√	
InterSpace 8.0+	√	√	√
Auto/Pilot 16-bit version 1.03	√	√	

Windows 98

We understand that many of our customers have end-user communities running on Windows 98 platforms. For that reason, we will continue to support the Intactix suite of products on this platform for the time being to the extent Microsoft offers foundation support. While Windows 98 seems viable today in supporting many current business solutions, tomorrow's business solutions will require additional capabilities best provided by the Windows 2000 family. New JDA software releases beyond the year 2001 are likely to introduce features that may require the Windows 2000 platform foundation. We will want as many of our customers as possible to have access to such features.

Summary

Paraphrasing Microsoft's own product direction statements:

- The Windows 2000 family and Windows XP Professional family are the "business computing user's" upgrade path from Windows 95, 98, and Windows NT 4.
- Windows ME is the "home computing user's" upgrade path from Windows 95 and 98.
- Effective December 2001, we no longer test our applications on Windows 95.

At JDA Intactix, we'd like to heed Microsoft's advice and would ask our customers to do the same. However, we are listening for customer input to ensure we are going in the right direction. Working in partnership *on the most appropriate and effective Windows platforms*, we will best ensure our mutual success.

Forrest T. Graham
Senior Manager, Global QA Intactix Products
JDA Intactix - JDA Software Group Inc.

Send questions or comments to intactixweb@jda.com
Copyright (c) 2003 JDA Software Group, Inc. All rights reserved.